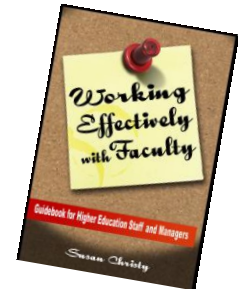


# Working Effectively with Faculty: Managing in a Time of Change

Half-day training by Susan Christy, Ph.D.

Department Managers' Feedback

University of Texas, MD Anderson Cancer Center\*



## Practical information to apply in their daily work

- Can practice what I learned in my daily dealings with faculty
- Suggestions on how to approach and deal with difficult situations was most useful and helpful
- The information, examples given were of great value. I've received lots of information and ideas on how to deal with some of the challenges I face with my faculty group

## Ability to be more successful managers

- Information I can add to my knowledge base to be successful in my management position
- Really enjoyed the table assignments and interactions, created mentor/peer opportunities
- Learned and got encouraged to first appreciate faculty which would benefit in helping appreciate staff
- I learned to look at the physicians in a different light. This will make me and my co-workers less critical and judgmental

## New perspectives relevant to their work in academic medicine

- Questions to discuss at tables were directly relatable to current situations we all face
- Great information. Very related to my job and MD Anderson
- This is a very interesting and unique topic that many face, and it brought a lot of perspective

## A better understanding of faculty mindsets, priorities, work styles, and communication

- Helped getting to know faculty perspective
- Understanding/gaining a greater perspective of faculty mentality and methods of coping and communicating with faculty was valuable
- Differences of how they are trained or how they approach and think things through
- Differences between staff and faculty are well described

## Learning from other participants during discussions

- Group discussion of case scenarios – opens up pathway to sharing of ideas and opinion that work in different clinical areas
- Hearing that just about all have similar issues
- I liked the group discussion and to listen to everyone's ideas, feelings and opinions

## Understanding key ways to take care of themselves and become resilient

- I learned how to take care of myself and practice self-compassion in my career
- Key points: compassion toward others; take care of yourself; meet and greet

## Other rave reviews

- Presentation material and detailed information is awesome
- Susan is an engaging speaker with great insight
- Love all the examples and stories
- Great interaction among groups
- Energy – great energy and engagement today
- Simply awesome, great and amazingly inspired

*\*Used with Permission*